



ATTORNEY GENERAL OF MISSOURI
ANDREW BAILEY

November 8, 2023

Re: Attorney General Office's Enforcement of the Missouri Underground Facility Safety and Damage Prevention Act ("One Call Law")

Good morning,

I write today to highlight the Missouri Attorney General's Office's (AGO) roll in enforcing Missouri's One Call Law. My office takes seriously its obligation to enforce the law as written, and to ensure all participants in excavation and construction projects are provided with proper guidance on obligations and avenues of redress.

Our Office has been contacted by many Missouri residents, excavators and contractors concerned that underground utilities are not being timely located and marked. As you know, the Missouri One Call Law requires owners and operators of underground facilities to "inform the excavator as promptly as practical, but not in excess of two working days, of the approximate location of underground facilities in or near the area of the excavation." § 319.030.1, RSMo. We recognize that failure to timely mark underground utilities often results in costly delays to shovel ready projects.

Enclosed with this correspondence are tools that your organization can use to identify potential marking violations and report them to the AGO. We have created a check-list that can be distributed to supervisors and employees outlining the key One Call Law obligations, as well as a complaint form for reporting the most common types of violations. The complaint form can be mailed or completed online at: www.ago.mo.gov.

I hope you find these tools helpful. Faithful adherence to the One Call Law's requirements are key to ensuring construction projects move forward efficiently and effectively. Please don't hesitate to contact my office if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Andrew Bailey".

ANDREW BAILEY
Missouri Attorney General

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