



Operating Committee Meeting Minutes

Date: 3/16/2023

Time: 9:30am

Location: Virtual & 824 Weathered Rock Rd, Jefferson City, MO

Attendees: There were 22 total attendees present, 4 first time attendees. Sign in sheet attached includes those virtual.

Introductions

Chase starts and introductions go around the room and to those attending virtually.

Safety Message

Chase Barnett, Liberty gave the safety message regarding parking lot safety and situational awareness.

Exec director report

Informs all to NOT wait for a meeting. If you have questions, concerns, ideas, issue/challenge, etc...reach out at ANY time. All staff on website with contact info.

Transitioned to NXT for everyone except homeowners. Ticket portion on Legacy App will be disappearing in April.

MO Dept of Economic Development has plans and proposed broadband install and will provide for "heads up." Mostly in rural MO. Intent is to provide the heads up for USIC and other locators to better prepare and respond.

Discussion on what level does PSC accept "the scoop" as educational material for the excavator education. Currently states must be "mail" moving forward to allow email.

Excav meetings have started. First 5 all dpms work together, KC, STL, Springfield, Como, Cape.

There will be more meetings and more availability.

USIC is in a better place than 1 year ago. Should be an improved situation. Any issues with USIC can connect with MO 811 or regional supervisors with USIC.

Internal updates - Streamlining updating maps more regularly to get into the notification system.

Network connection with excav communities – SITE, LICA, Assoc Gen Contractors.

Communication open with AGCMO about legislative talking points. Possible changes next year.
Site filed a bill regarding verbiage about contaminated soil.
April is safe digging month. MO811 has proclamation. Look for event and press release. MO811 will have presence in capitol bldg visiting all offices to push the message.

Damage Prevention Report

All dpms at excav safety meeting in como along with attorney general. See exec dir report regarding meeting updates and info

Board report

Given by Chase, Liberty.

Current recommendation to request better on-site info.

ITIC-influence behaviors on large scope locate requests. Currently broken up by business rules.

On each segment it asks for start date/time. Current recommendation prompts/asks if same date/time provided.

Discussion making on-site contact statutory.

Ticket segment date picker warning has been presented to board.

OCC report

Given by Tyler.

OCC has video library on MO811 site to help with apps.

Jan 13%

Feb 10% up in volume

Retiring nextgen-old tkting platform. Gone early April

NXT – circle tool now allows for pole number insert

Discussion

1. Tyler will fix labels on output tkt to say “on-site phone” instead of just “phone”
2. Compliance manager – Tyler informs everyone they can report bad info. This info is sent to the call center for review and follow up.
3. Walker explains how they manage locate requests and submitting them using a service and process similar to advanced ticketing.
4. Discussion about wms wfs service for displaying a map layer on ltm. Layers can be turned on and off and locators can see facility maps with the excavating ticket request
5. Request to cancel via locator – looking for a way for a locator to status, submit, report, etc when an excavator says work is done/canceled. Otherwise locators are still required to mark/respond. Maybe something similar to the extension request how it’s an agreement btwn two parties and recorded in the system. Tyler to look into mechanics and Randy will look into administrative to make something happen.

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Next meeting is June 15 in person

Adjournment

Dustin motions to adjourn, adjournment at 11:18am

1st Quarter MO811 Operating Committee Meeting 3/16/2023

9:30am Virtual and @ 824 Weathered Rock Rd, Jefferson City, MO 65101

Welcome! Please sign-in for attendance.

Name	Company	Email
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Randy Noroen	MO 811	

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