

MOCS MEMBER UTILITIES

underground news

WINTER 2019/2020



REPORTS AVAILABLE TO MOCS MEMBERS

Did you know that you have access to all of your old tickets and can generate reports that relate to your company's particular district code?

These reports are a strong tool that you can use to evaluate all aspects of the locate requests you receive.

You can use your reports to:

- **View tickets**
- **Search for tickets**
- **Sort by: Company Name**
- **Contractor**
- **County**
- **Ticket Type (Routine, Emergency etc.)**
- **Geographic Location**

Utilizing these reports will help you:

- **Audit contract locators**
- **Identify problem excavators**
- **Track sub-contractors**
- **Support budget proposals**
- **Obtain excavator contact information**
- **Support damage investigations**
- **Research year-to-year history**

These reports are available through ITIC. For any questions on how to access your reports, contact the ITIC department at

866-679-9076

or e-mail

moltm@occinc.com



mocall.com
1-800-DIG-RITE or 811

Call or Click 3 Working Days Before You Dig!



MISSOURI ONE CALL SYSTEM

824 Weathered Rock Rd.
Jefferson City, MO 65101-1839

Call or Click
3 Working Days
Before You Dig!



1-800-DIG-RITE or mo1call.com

MOCS MEMBER UTILITIES **underground** **news**



MISSOURI
ONE CALL SYSTEM

Look **Inside...**

- **Reports Available to MOCS Members**
- **Tools To Educate Your Employees**
- **New Educational Materials**

1-800-DIG-RITE or 811
mo1call.com

Use These Tools to Educate Your Employees

Order your **FREE** educational materials today!

Educating your employees and area excavators is an ongoing process. These free materials are some of the best tools you can use to protect your facilities.

- White Flags
- Stickers
- Bumper Stickers
- Vehicle Stickers
- Color Code Cards
- Quick Reference Cards
- Excavator Manuals
- Educational Packets
- Employee Training Videos

To order, visit the MOCS website **mo1call.com**.

Click on the green icon **“Order MOCS Materials”**.

Everything on the form is free and will be mailed UPS the next day.



Presentations Available Upon Request

**Damage Prevention/Safety
Presentations are Available!**

MOCS has three Damage Prevention Managers who will be happy to work with you to schedule a presentation for your company's employees. If you need a presentation for a safety or an educational meeting, contact us at **573-635-1818** to schedule a date and time, or you may contact our Damage Prevention Managers direct.

Bill Murray
STL and Eastern Missouri
billm@mo1call.com
314-307-2122

Derek Leffert
North and Central Missouri
derek1@mo1call.com
573-280-8500

Nick Rasa
Southern Missouri
nickr@mo1call.com
660-221-1625

New Educational Materials Available!



BOARD OF DIRECTORS

Rural Electric Cooperatives

Jimmy Goodnight
Manager of Operations
Boone Electric Cooperative

Small Municipals

Bruce Harrill
City Administrator
City of Waynesville

Pipelines

Gerry Germann
Office Manager
Sinclair Transportation

Rural Water and Sewer

John Overstreet
General Manager
Tri-County Water

Municipal Water and Sewer

Rob Thieman
Kansas City Water Services

Gas Distribution & Transmission

Craig Hoferlin
Vice President, Operations Services
The Laclede Group

Transportation

Becky Allmeroth
State Maintenance Engineer
MoDOT Central Office

Cable Communications

Alan Shaw
Charter Communications

Large Telephone Distribution

Doug Galloway
Director Governmental Affairs
CenturyLink

Gas and Electric Distribution

Laura Schneider
Director, Contractor Management
Ameren

Large Municipals

Heath Silvey
Damage Prevention/System Claims
City Utilities of Springfield

Small Telephone Distribution

Ryan Johnson
Chief Operating Officer
Chariton Valley Communications

Electric Distribution

Ryan Mulvany
Director, Resource Management
Kansas City Power & Light

Gas and Electric Distribution

Chase Shelley
Manager, OMS/Mapping
Empire District Electric

Telephone Transmission

Steve Barron
Damage Prevention Manager
AT&T

Advisory Member

Russell Reeves
Regional Director-Midwest Region
USIC Locating Services

Advisory Member

Leon Keller
Vice President
Meyer Electric

Advisory Member

Bob Sellenriek
President
Sellenriek Construction



Call Volume

Another Record Year!

As more excavators and homeowners across the state participate, it looks like we will see record numbers of locate requests again this year.

Year-to-date incoming locate requests statewide are running **6.7%** above last year, which was also a record year.

ENFORCEMENT of the LAW

Actions by the State Attorney General's Office Continue

Civil Penalties Being Issued to Excavators and Utilities

Enforcement of the Underground Damage Prevention law continues to result in fines and warning letters by the AG's office.

In 2019, **93 warning letters and civil penalties were issued** to both excavators and utilities for failing to comply with the Missouri Damage Prevention law.

The typical first offense penalty is \$1,000. If those issued a penalty take and pass the on-line test, attend a MOCS safety meeting and/or schedule a presentation by one of the MOCS field staff, the penalty is usually reduced to \$500.

The highest penalty accessed to date was for \$110,000.

A strong continued effort in enforcement of the law, involving both excavators and utilities, is anticipated.

MOCS MEMBERSHIP

New Members Include:

Lake Seven Falls Association
City of Creve Coeur
Gateway Fiber LLC
Adams TelSystems Inc

Total Number of Members:

1474!

Educational / Training Videos



Year-to-date, these videos have been viewed almost **25,000** times!

There are five educational videos on the MOCS homepage that are designed to educate the excavators and member utilities on the basic aspects of the one call system.

Take a few minutes to check them out.

These videos will help you:

- Comply with the law
- Understand and provide a review of the processes of the One Call System
- Provide a strong training tool for yourself and your employees

FREE White Flags!

85,000 mailed out in 2019!

150 at a time!

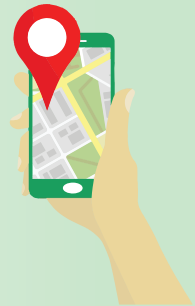
Everyone else is ordering and using them. You should too!

When you visit the dig site prior to calling in your locate request, it is to your advantage to "white line" the area where you intend to work.

Carry white paint or flags in your trucks. When you define your dig site, it improves the utilities ability to do fast and accurate locates which in turn directly benefits the excavator.

Free white flags can be obtained from the MOCS website www.mo1call.com. Click on the "Order MOCS Materials" tab on the homepage to submit your order.

Map Link



Excavators and utilities that provide an email address on their locate requests will receive an email confirmation on each ticket.

This email includes a summary of the ticket, as well as a link to a map showing the excavation area. The map can be displayed in many views including google maps, satellite and street view.

Clicking on the Map Link allows an excavator to:

- Search for all other locate requests they have processed.
- View the status of the utility response.
- Process a Relocate/Renewal locate request.
- Cancel a locate request.
- View attached plans, prints and photographs.
- Retransmit a copy of the locate request to their email address.
- Email a copy of the locate request to another person.

When you receive your next ticket confirmation,

click
on the **Map Link!**

You will find that this is a strong tool which is easy to use.

FREE VEHICLE STICKERS

12" 9" and 3" circle sizes available!



MOCS member utilities and excavators have ordered over 30,000 vehicle stickers!

Placing stickers on your company vehicles and excavation equipment helps promote public awareness of the "Call Before You Dig" message.

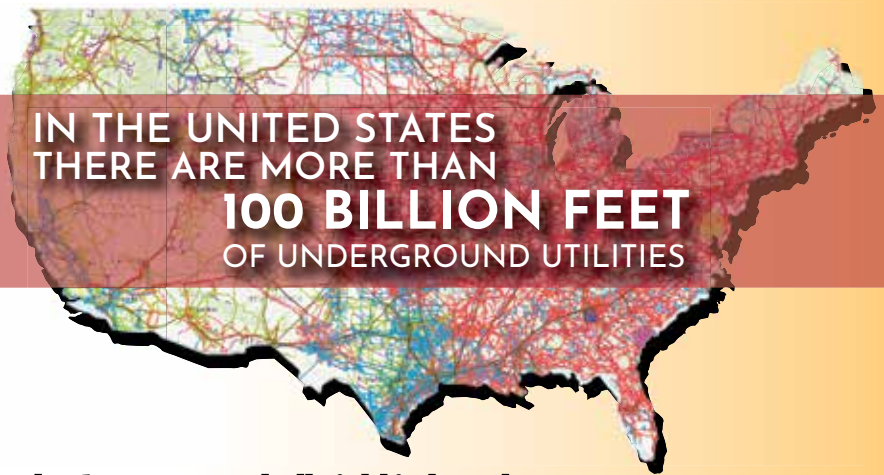
If you haven't already, order your FREE stickers today!

You can easily access the order form from the MOCS homepage www.mo1call.com under the "Order MOCS Materials" icon.

Check us Out on



and make sure you "like" our page!



IN THE UNITED STATES THERE ARE MORE THAN **100 BILLION FEET** OF UNDERGROUND UTILITIES

That's over a Football Field in length for every man, woman and child.

DAMAGE COSTS

NATIONWIDE, THE AVERAGE COST PER DAMAGE OF AN UNDERGROUND FACILITY IS **\$4,021.06**
- CGA DIRT REPORT

Why Damages Occur

439,000 Recorded Damages Nationwide!

31% Excavation Practices Not Sufficient

- Failure to maintain clearance
- Failure to support exposed facilities
- Failure to use hand tools
- Failure to pot hole
- Improper backfilling
- Failure to maintain marks

23% Notification Not Made

- No notification made to the call center

Location Practices Not Sufficient

- Incorrect facility records/maps
- Facility marking or location not sufficient
- Facility was not located or marked
- Facility could not be found or located

13% Notification Practices Not Sufficient

- Notification to call center made but not sufficient
- Wrong information provided to call center

21%