



EXCAVATORS PDATE



FALL 2020

CALL OR CLICK 3 WORKING DAYS BEFORE YOU DIG!

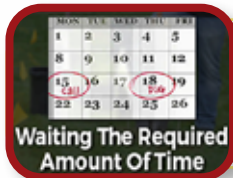
MOCS Educational Training Videos are a Big Hit!

You will find these five short videos located at the bottom of our homepage at www.mo1call.com.

They cover the One Call process and can serve as an educational tool for new employees and as a quick review for all active excavators.



The Process - video highlights the entire process from the initial call to the time the digging is allowed



Waiting the Required Amount of Time - provides a detailed review of the required wait time, the utility color codes and no response tickets



Confirming Utility Response - The most important step for safe excavation. Review ticket status to confirm all utilities have responded



Understanding the Marks- detailed explanation of the color-coded markings and approximate locations



Safe Digging Practices - Do's and don'ts of digging safely.

1-800-DIG-RITE or 811
MO1CALL.COM





MISSOURI ONE CALL SYSTEM

824 Weathered Rock Rd.
Jefferson City, MO 65101-1839

**CALL OR CLICK
BEFORE YOU DIG!**



**1-800-DIG-RITE or 811
MO1CALL.COM**

EXCAVATORS UPDATE

LOOK INSIDE

- Preliminary Design Requests
- When to Call In a Dig Up Ticket
- Natural Gas Leaks



**MISSOURI
ONE CALL SYSTEM**

**1-800-DIG-RITE or 811
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Are you aware of the **Preliminary Design Request?**

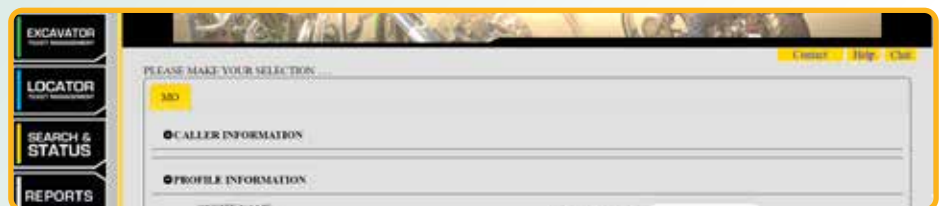
Preliminary Design requests are used to define your excavation area while in the planning stage of a project. Once filed, you will receive a list of contact names and phone numbers of the facilities in the area allowing you to plan your project accordingly.

Please note that a locate request will NOT be generated to member companies, and you will NOT be able to excavate with a Preliminary Design request.

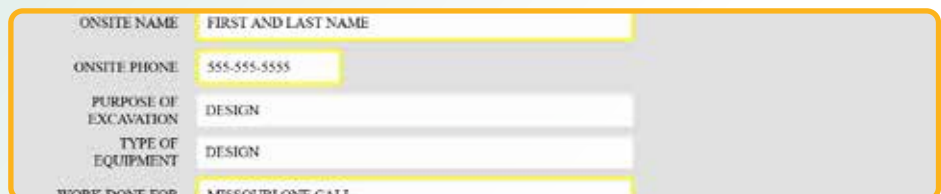
Preliminary Design requests can be filed by calling **1-800-DIG-RITE, 811** or via your **ISITE** account.

HOW TO FILE WITH ISITE

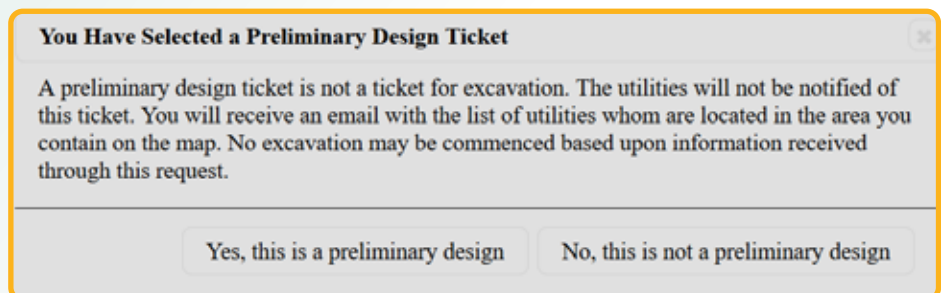
Once logged in, you will be required to select the appropriate State before entering your information.



In the Purpose of Excavation section, enter DESIGN.



Once all profile information is inserted, you will receive the following notice informing you that a Preliminary Design request does not provide permission to excavate, and the utility members were not notified to locate their utilities.



WHEN DO YOU CALL IN A DIG-UP TICKET?

Damage, Dislocation or Disturbance equals a "Dig-Up" notification.

Under Missouri law, 319.045, anytime excavation results in the damage, dislocation or disturbance of an underground facility, the excavator is required to immediately notify Missouri One Call.



Forget your login
or password?
Use this link.



FREE WHITE FLAGS!

We mail out tens of thousands of white flags every year!

Everyone else is ordering them.
You should too!

Carry white paint or flags in your trucks.
When you define your dig site, it improves the utilities ability to do fast and accurate locates which in turn directly benefits the excavator.

FREE VEHICLE STICKERS

Placing stickers on your company vehicles and excavation equipment helps promote public awareness of the "Call Before You Dig" message.



You can easily access the order form from the MOCS homepage www.mo1call.com under the "Order MOCS Materials" button.

ENFORCEMENT OF THE LAW

ACTIONS BY THE STATE ATTORNEY GENERAL'S OFFICE CONTINUE

Civil Penalties Being Issued to Excavators and Utilities

Enforcement of the Underground Damage Prevention law continues to result in fines and warning letters by the AG's office.

To date, **56 warning letters and civil penalties were issued** to both excavators and utilities for failing to comply with the Missouri Damage Prevention law. The typical first offense penalty is \$1,000. If those issued a penalty take and pass an on-line test, attend a MOCS safety meeting and/or schedule a presentation by one of the MOCS field staff, the penalty is usually reduced to \$500. **The highest penalty assessed so far was for \$110,000.**

A strong continued effort in enforcement of the law, involving both excavators and utilities is anticipated.

NATURAL GAS LEAKS

KNOW THE SIGNS & TAKE ACTION



A natural gas leak can lead to fires or explosions. Know the signs and take immediate action.

SIGNS:

SMELL - Natural gas is injected with a chemical that produces a sulfur like smell for easy detection

LISTEN - Broken or damaged natural gas pipes can hiss or even make roaring sounds

LOOK - Leaking pipes can produce bubbles through standing water or blow dirt

TAKE ACTION:

- Immediately evacuate the area
- Never use your phone, flip a light switch, or do anything that might cause a spark
- Call your local gas company when you are at a safe distance away from the area

REMEMBER: Your local natural gas company is available 24/7/365 to respond to any emergency.

MEMBERSHIP
TOTAL :

1472

NEW
MEMBERS:

US Cellular
Aptitude Internet
Solutions

CALL VOLUME

+ 4.6% YTD ▲

DAMAGE PREVENTION

Damage Prevention/ Safety Presentations Available

MOCS has four Damage Prevention Managers who are eager to work with you to schedule a presentation for your company's employees.

If you would like a presentation for a safety or an educational meeting, contact us at **573-635-1818** to schedule a date and time or contact:

Charlie Peel

Central Missouri
charliep@mo1call.com

913-219-4174

Bill Murry

St Louis & Eastern Missouri
billm@mo1call.com

314-307-2122

Derek Leffert

North & Central Missouri
derek1@mo1call.com

573-280-8500

Nick Rasa

West & Southern Missouri
nickr@mo1call.com

660-221-1625

2019 DAMAGE INFORMATION REPORTING TOOL (DIRT) ANALYSIS

Damages to buried utilities cost the U.S. approximately **\$30 billion** in 2019



Damage reports reached an all-time high with **534,151** reports submitted in 2019

Failing to notify the one call center (No Locate Request) remains the single largest individual root cause of damages at **29.1%**, followed by excavator failing to maintain clearance (**16.7%**) and facility marked inaccurately due to locator error (**10.6%**).

You can download the complete 2019 DIRT report via the Common Ground Alliance homepage at <https://commongroundalliance.com/>

COVID-19 AND THE ONE CALL SYSTEM

Business As Usual

Regardless of the many factors that have and will affect us regarding the Covid-19 virus, the responsibilities of all participants in the One Call System remain the same. There are no exceptions or exemptions presently allowed under the law.

The call center has and will continue to process every locate request in an accurate and timely manner.

As always, it is the responsibility of the excavator to confirm utility response by checking the status of every ticket and the marks at the dig site before proceeding with their excavation.