



MOCS MEMBER UTILITIES

underground news

MISSOURI
ONE CALL SYSTEM



1-800-DIG-RITE or 811
MO1CALL.COM

LOOK INSIDE...

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WINTER 2021

STATUSING TICKETS

Save yourself time and money.
Always check the status of your locate request.

Before ever driving to the dig site to begin work, excavators can confirm utility response to their locate request.

Missouri law requires utilities to status their response to an excavator or homeowner's locate request. "Ticket Check" is the application that allows a utilities to provide their response to each locate request submitted by the homeowner and/or excavator.

Using Ticket Check, each participating utility will have the ability to designate a particular ticket as:

- Marked
- Clear/No Conflict
- Area of Excavation Cannot Be Determined
- Locator Could Not Gain Access to Property
- Not Complete/In Progress
- No Locate - Work Completed
- Maps or Documents Provided

Once a ticket has been responded to, the utility communicates their response through the Ticket Check system, and **the status of their locate is emailed or faxed to the excavator and/or homeowner using the contact information they have provided.** The excavator and/or homeowner can also view the ticket through Ticket Search on the MOCS website or can call 573-636-1555 to check the statuses.

Member Spotlight

spire SM

At Spire, the mission is to answer every challenge, advance every community, and enrich every life through the strength of our energy. Spire serves 1.7 million homes and businesses through its gas utilities serving Alabama, Mississippi, and Missouri.

For Spire, the safety of its employees, customers and communities is a value. That's why the company offers free on-site safety courses and education, as well as safe digging resources on their website and social media. Spire goes to great lengths to partner with the communities it serves. This is demonstrated through numerous community outreach projects, including backpack and coat giveaways, disaster relief drives for those affected by weather-related emergencies, and more. For its efforts, in 2021, Spire was named one of Newsweek's most responsible companies for the third year in a row.

Each year, Spire also recognizes cities in Missouri and Alabama with the Silver Shovel award, which acknowledges safe digging practices and the prevention of pipeline damage during construction near Spire's facilities. Spire created the Silver Shovel award in 2019 to encourage municipalities to work more safely. To be awarded, a municipality must be located within Spire's service territory, a member in good standing of its state One Call System and have no at-fault damages to Spire's facilities.

"Safety is an important part of who we are and at the core of everything we do," said Alan Meyer, Spire damage prevention manager. "The Silver Shovel Award is our way of thanking communities for prioritizing safety, too. Our awardees go above and beyond to observe safe digging practices that help protect people, pipelines and the environment."









Missouri One Call applauds Spire for its continued commitment to damage prevention and is proud to feature them in our Member Spotlight.

**If you'd like to learn how your company can be featured,
contact Derek Leffert at derekl@mo1call.com.**





Roadside Worker

Safety

• WHO • NEEDS WORK ZONE SAFETY?

-  Water and Wastewater Workers
-  Telephone and Communications Workers
-  Linemen and Electric Crews
-  Bore Crews
-  Paving Crews
-  Utility Locators
-  First Responders
-  Surveyors

KNOW OSHA'S "FOCUS FOUR" CONSTRUCTION JOBSITE HAZARDS:

-  Falls: These include employee falls from elevation, machines or leading edges.
-  Electrocutation hazards: These include striking underground and overhead electrical lines, as well as contact with energized electrical system components.
-  Struck-by hazards: These include track hoe swing radius, moving traffic and back-over injuries.
-  Caught-in-or-between hazards: These include falling objects, moving machine pinch-points and tipping materials.

BEST PRACTICES TO KEEP ROADSIDE WORKERS SAFE:

- Even small jobs require proper work zone setup. This includes warning devices like cones, amber lighting and high-visibility apparel.
- Protect confined space workers that enter manways in the street, along the curb or on sidewalks.
- Never assume drivers will see you and react appropriately in your work zone.
- Some motorists have poor eyesight and health. Barriers are helpful for drivers that react too late, or do not react at all.
- Whenever exiting your vehicle or machine along a roadway, wear high-visibility fluorescent apparel.
- High-visibility clothing increases visibility during dawn and dusk hours.
- Wear high-visibility apparel whenever traffic or moving construction equipment causes struck-by hazards for employees.
- Use proper flood lighting when working at night. Make sure flood lighting does not blind approaching vehicles.
- Make sure road cones and amber warning lights do not confuse motorists. Clearly identify the route through the work zone.
- Move non-essential vehicles, machines and personnel away from moving traffic.
- All employees, including flaggers, should have safety training. Specific training on hazards specific to each jobsite is recommended.
- Survey your roadside jobsite for hazards on a regular basis.

When is a “No Response” ticket required?

In the event the owner/operator fails to respond, the excavator must request that a second notice, a “No Response” ticket, be issued. Upon receiving the “No Response,” utilities are required to respond by marking or making contact with the homeowner/excavator within two hours.

Upon receiving the “No Response,” utilities are required to respond by marking or making contact with the homeowner/excavator within two hours. If the “No Response” notification is made before 2 pm, the marking shall be completed that working day. If the notification is made after 2 pm, the marking is to be completed no later than 10 am the next working day.

If an underground facility owner fails to mark its facilities or contact the homeowner/excavator as required by law, the homeowner/excavator may commence the excavation. Nothing in the law shall excuse the homeowner/excavator from exercising the degree of care in making the excavation as is otherwise required by law.

For this and other commonly asked questions, visit the Missouri One Call System’s FAQ page on their website, mo1call.com/resources/FAQs/.

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SOCIAL
MEDIA!**



NEW MEMBERS

GTECH FIBER

MO1CALL.COM

1-800-DIG-RITE OR 811

MISSOURI
ONE CALL SYSTEM



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Call or Click
3 Working Days
Before You Dig!



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We're going DIGITAL in 2022

Starting in 2022,
Underground News will be available
EXCLUSIVELY online!

Expanded versions of this publication, as well as all of 2022's
issues will be available at mo1call.com/resources

FREE WHITE FLAGS!

We mailed out close to
70,000
white flags in 2021!

To improve the utilities' ability to perform a fast and accurate locate, utilities should consider handing out white flags to excavators.

Free white flags can be obtained from the MOCS website.

Click on the

"Order MOCS Materials" button on the homepage to submit your order.

Everyone else is ordering them.
You should too!

Get
your
crew

FREE

hardhat
stickers
on the
MOCS
website!

