



EXCAVATORS PDATE



Fall 2019

Call or Click 3 working days before you dig!

EXCAVATOR TICKET MANAGEMENT

Excavator Ticket Management is a free online tool that is available for all excavators to manage their tickets.

Using ETM, you can:

See the list of tickets you've processed for the last 6 years.

Process Relocate tickets, No Response tickets, ticket Extensions or Cancel a ticket.

Del	Ticket #	Date Time	Start Date	Req Type	Address	City	County	Work Done For	View PDC	Email Ticket
<input type="checkbox"/>	18072084 NEW TICKET	01/02/18 15:47	01/05/18 14:00	ROUTINE	COCHRAN RD	GLENWOOD	SCHUYLER MO	DEST		
	RELOCATED By 18072084	01/25/18 20:36								
<input type="checkbox"/>	18072093 NEW TICKET	01/02/18 15:45	01/05/18 06:00	ROUTINE	COCHRAN RD	GLENWOOD	SCHUYLER MO	SPRE		

Attach post locate photos to your tickets.

View the status of the utilities prior to going to the job.

For help or more information, Contact Becky McClain at moitic@occinc.com or 573-636-1566

District	Company Name	Utility Types	Status	Status History
ATX001	AT&T DISTRIBUTION	TEL	Marked	
DOTW02	MODOT SW DISTRICT-SPRINGFIELD	E-POULDS	Marked	
EMCO001	EMPIRE DISTRICT ELECTRIC	E	Marked	
EMCO001	EMPIRE CONNECT	E	Marked	
LEG001	CENTURYLINK FIBER			

mo1call.com
1-800-DIG-RITE or 811

Have you downloaded the MOCS App?

Download Tickets
Place a Locate Request

Utilize Ticket Search
View Maps





MISSOURI ONE CALL SYSTEM

824 Weathered Rock Rd.
Jefferson City, MO 65101-1839

Call or Click
3 Working Days
Before You Dig!



1-800-DIG-RITE or mo1call.com

EXCAVATORS UPDATE

Look Inside...

- Excavator Ticket Management
- Upcoming Summit
- New Marking Standards Booklet



MISSOURI
ONE CALL SYSTEM

 **mo1call.com**
1-800-DIG-RITE or 811

Things to Remember

- Each excavator must have his own ticket number. You cannot legally work from someone else's ticket number.
- It is important to provide a good contact phone number on your locate request.
- Always call in "No Response" and "Dig Up" notifications.
- White line the dig site to increase locator speed and accuracy.
- Do not trust anyone else to call in your locate request or to relay ticket information. Print out the ticket for field reference.
- Always Confirm utility response by checking the status of the utilities response before beginning. Use "Ticket Search" on www.mo1call.com.

Common Causes of Damage

1. Failure to exercise due care while digging, blind boring or directional drilling in the "approximate location" of underground facilities.
2. Failing to confirm utility response before starting excavation.
3. Working without a locate request.
4. Beginning excavation before the start date and time.
5. Working outside the area described on the locate request.
6. Assuming the depth of a facility.
7. Assuming that the "approximate location" marks are exactly accurate and mechanically digging right up to the marks.

Mark your Calendar!

December 11th & 12th
Ozark Empire Fairgrounds
3001 N Grant Ave
Springfield, MO



This event is recognized as one of the best of its kind in the nation and continues to grow each year. We are expecting over 70 vendors and 1,600 excavators!

This year's event will include:

- Keynote speakers
- Exhibitors
- Fun events
- Free OSHA 10 Training
- 2 types of free Competent Person Training
 - Confined Spaces and Excavation
- 1st Aid Classes
- Trench Rescue and Overhead Electrical
- Insurance Liability
- Bucket Truck Safety
- Job Site 1st Aid
- Crossbores

Anyone in your company involved in any way with excavation and damage prevention should attend.

Register and watch for additional information at mocommground.org. Classroom space is limited. It is important that you pre-register to get the classes you want.



www.mocommground.org



LumenOne Communications
 Alliance Water Resources - Ashland
 Everstream Solutions
 (formerly American Fiber Comm)
 Vero Fiber Networks

Roesleine Energy
 Air Link Rural Broadband
 Hiland Dairy Foods Company
 Pulitzer Arts Foundation

Total Member Count

1470

WHAT TO DO IF YOU SMELL NATURAL GAS



OUTSIDE:

Call the gas company to report the odor and its approximate location.

Do not smoke. Do not use lighters, matches or any other open flame.

Do not use tools or equipment in the area until the natural gas company responds and investigates the leak.

INSIDE:

Do not operate any electrical switches. Do not smoke. Do not use lighters, matches or any open flame.

Evacuate the building immediately. Go to another building, and call the local natural gas company to report the odor.

REMEMBER:

The local natural gas company is on call 24 hours a day to respond to emergencies.



TORNADO DAMAGE

Close Call!

We were lucky to avoid major damage to the MOCS truck and trailer from the EF3 tornado that hit Jefferson City May 22nd. The storage unit that housed them was completely destroyed, but the truck only suffered a couple of small dents.

Enforcement by the State Attorney General's Office

Civil Penalties Continue Being Accessed

Enforcement of the Underground Damage Prevention law continues to result in penalties and warning letters issued by the AG's office.

Year-to-date, the AG's office took action on 39 member utilities and excavators who failed to comply with the Missouri Damage Prevention law.

The typical first offense penalty is \$1000. If those issued a penalty take and pass an online test and attend a MOCS safety meeting, the penalty is usually reduced to \$500.

A continued effort to enforce the law by the AG's office, aimed at both excavators and member utilities, is anticipated.



New!

Check out our new **Quick Reference Marking Standards** booklet.

The booklet is available to order from our website under "Order MOCS Materials".

2019 Call Volume Record Numbers Continue

As more excavators and homeowners across the state participate, we are seeing record numbers of locate requests.

Year-to-date, incoming locate requests statewide are running 5.8% over last year, which was also a record year.

2019 has so far produced the top four months in call volume in MOCS history.

New Educational Training Videos

Take a few minutes to check out our five short educational/training video segments. They are located on our homepage at www.mo1call.com. Click on our video library tab.

These five quick videos cover the One Call process and can serve as an educational tool for new employees and as a quick review for all active excavators.

To date these educational/training videos have been viewed over 22,900 times.



Costs

Costs associated with underground facility damages in the U.S. in 2016 were estimated at \$1.5 billion dollars.

The estimate does not include costs such as property damage, evacuations, road closures, environmental impacts, lawsuits, injuries and fatalities.

Nationwide, the average cost per damage of an underground facility is \$4,021.06. - 2016 CGA DIRT Report

FREE White Flags!

We mailed out 80,000 white flags in 2018!

Everyone else is ordering them. You should too!

Carry white paint or flags in your trucks. When you define your dig site, it improves the utilities ability to do a fast and accurate locate which in turn directly benefits the excavator.

Free white flags can be obtained from the MOCS website www.mo1call.com. Click on the "Order MOCS Materials" tab on the homepage to submit your order.



When Do You Call In a Dig-Up Ticket?

Damage, Dislocation or Disturbance equals a "Dig-Up" notification.

A common **misconception** among excavators is that unless a facility is broken or leaking, a "Dig-Up" ticket is not needed. A scratch, gouge or scuff on a buried facility can result in corrosion and failure years later.

Utilities can now easily determine who has worked in the area in the last several years and then bill for damages accordingly.

Under Missouri law, 319.045, anytime excavation results in the damage, dislocation or disturbance of an underground facility, the excavator is required to immediately notify Missouri One Call.

More Than 50% of damages

**to buried utilities
were caused by not
digging carefully.**

- Move projects away from buried utility lines.
- Dig in the area designated by your one call ticket.
- Dig in the period designated by your one call ticket.
- Check for above ground signs of utilities.



Post Damage Quotes

"I thought I knew where it was."

"It was supposed to have been deeper."

"I was just going to take one more scoop off the top."

"I have a ticket number, that's all I thought I needed."

"I thought all the marks were there."

"We were lucky no one was hurt".

"My contractor called in the job and told me it was OK to dig."

"I hope this isn't going to cost too much."

"I didn't think there was any chance anything was here."

"I almost got one of my employees killed today."

"We were in a hurry and didn't want to take the time to make the call."

"We called and had our property marked last year. I didn't remember that being marked."

"You won't believe how much the utility is charging me to repair it."

DAMAGE PREVENTION

Safety Presentations Available

MOCS has four Damage Prevention Managers who will be happy to schedule a presentation for your company's employees.

If you need a presentation for a safety or an educational meeting, contact us at 573-635-1818 to schedule a date and time, or you may contact them direct.

Arch York

Kansas City
and Western Missouri
913-219-4174

Bill Murray

St. Louis
and Eastern Missouri
314-307-2122

Derek Leffert

North
and Central Missouri
573-280-8500

Nick Rasa

Southern Missouri
660-221-1625